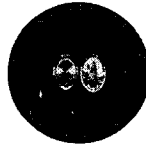


230081

Public Service Commission of South Carolina  
101 Executive Center Dr., Suite 100  
Columbia, SC 29210



Phone: 803-896-5100

Fax: 803-896-5199

www.psc.sc.gov

Email form to: contact@psc.sc.gov

\* Required Fields

## Letter of Protest

Print

Email

Date: \* May 20, 2011

in Docket \* 2011 - 47 - WS

## Protestant Information:

Name \* BURT + KATIE BASSETTMailing Address \* 129 LOSKIN LANECity, State Zip \* LEXINGTON, SC 29073 Phone \* 803-414-4754E-mail BANDKBASSETT@GMAIL.COM

**1. What is your connection or interest in this case? \* For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)**

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

**2. Please give a concise statement of your protest. \* (This section must be completed. Attach additional information if necessary.)**

WE MOVED HERE FROM WEST COLUMBIA, WHERE OUR AVERAGE MONTHLY WATER/SEWER BILL WAS \$50<sup>+</sup>. HERE, IT STARTS AT \$75.00 A MONTH, AND CAN RUN UP TO \$140.00 DURING THE SUMMER WHEN THE YARD IS WATERED. WE HAVE HAD PROBLEMS WITH BILLS BEING FOR 2 MONTHS, OR BILLED A MONTH OR TWO BEHIND. WE HAVE ALSO HAD OUR BANK ACCOUNT "DOUBLE DEBITED" AND THEN THE EXTRA AMOUNT REPLACED - THANK HEAVEN OUR ACCOUNT HAD THE FUNDS IN IT SO WE WEREN'T OVERDRAWN. WE BELIEVE CAROLINA WATER SERVICES' RATES ARE SUFFICIENT IF THEY MANAGED THEIR BUSINESS PROPERLY.

**3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? \***  
(This section should be completed.)

WILL NOT BE ABLE TO ATTEND.

RECEIVED

PSC SC  
MAIL / DMS